



CASE STUDY: A Consistent and Reliable IT Resource for an Arizona-Based Tax Firm



CUSTOMER OVERVIEW

LT Gagnon, Certified Public Accountants, located in Chandler, AZ, is a tax firm focused on individual success. Founded in 1989, the firm provides tax planning, tax compliance, and representation services to its clients, and has used Netprotechs for 10+ years to provide reliable IT services and cybersecurity.



From keeping our network secure to setting up virtual systems, we have NEVER had a bad experience with Netprotechs.

Louanne Gagnon, Owner of LT Gagnon



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THE SITUATION

LT Gagnon founder, Louanne Gagnon, has seen the accounting industry completely transform over the last several decades. With it has come complex changes in technology that leave tax firms vulnerable without the right software and constant monitoring. **In order to protect her client's information and keep the firm's tax software running smoothly, she needed a reliable, user-friendly IT resource to be a helpful guide through the technological twists and turns that are common in her industry.**

THE NETPROTECHS SOLUTION

Netprotechs was a clear choice for Louanne and she found their proactive approach reassuring. The IT team was always ready to help and treated each of the company's requests with the same level of care and attention. Netprotechs is often first to reach out when there is a potential problem. This allows Louanne and her staff to put their minds at ease, knowing their IT is completely taken care of. **Ultimately, Netprotechs' dependability allowed LT Gagnon to focus entirely on what it does best.**



Looking for a fractional team to take your mind off IT? *Schedule a free consultation today!*

CALL 480-386-6967 OR VISIT [NETPROTECHS.COM](https://www.netprotechs.com)